

Acceptance of Inputs from Various Interfaces to a Telephony System

Abstract of the Disclosure

A telephony system that accepts inputs, such as account codes, from a variety of devices and interfaces. The system includes a server with a telephony management software (TMS) unit, a telephony application programming interface (TAPI) unit, and an application unit. The application unit includes a control module, a call status module, an endpoint interface module, a storage interface module, a call transfer module, a TAPI interface module, a configuration module, and an extension library module. A server is capable of prompting several devices for an input and then accepting an input from any of the devices. Thus, a server enables a user to initiate a phone call on one device and then input information using a different device.